



HJSA Virtual Conference FAQ



Q: How do I log in to the conference?

A: You will receive an email from Jesse Jensen with a link and instructions on how to log in. If you did not receive this, please check your spam or junk folder. The email should include the following information:

- To enter the conference, click here - <https://cvent.me/1wlmZl>
- **Enter your first name, last name, and the email address you used to register.**
- Check your text/email for your verification code.
- Enter your verification code into the verification code box.
- You're in! You should see your welcome to the event page.
- The day of the meeting, links to the sessions will be live and you will be able to join the sessions you are registered for.
- Your access is available for 24 hours after login. After 24 hours, you must log in again using the same steps above with a new verification code.
- You will only be allowed to view the conference on one device at a time. If you need to switch devices, you can log off from one and log into the other device.

If you still do not see this email, contact HJSAonline@gmail.com with your concern.

Q: Where can I find the agenda or information on the Attendee Hub?

A: You can find the Agenda [here](#) and the Attendee Hub Guide [here](#).

Q: How do I get my CEU's?

A: Once the conference wraps up on Friday, you will receive an email with a survey for each session you have completed. After completing the survey, you will receive your CEU for that particular session. Also, you will be able to log in over the following 90 days to watch all of the sessions you missed. After completing each additional session, you will also receive an email survey and then your CEU certificate. You must participate in at least 75% of each session to earn the CEU or the technology will not see you as completing the session. That means you are not able to fast forward sessions.

Q: How do I log in after the conference to attend more sessions?

A: All sessions are recorded and available to registrants for 90 days. Keep your original email invitation from CVENT to log in. The process is the same as when the conference is live.

Q: What if I thought I was registered, but I am not. Can I still register

A: Registration is open until the end of the conference at 12:00PM on Friday April 16, 2021

Q: What happens if my internet goes down during a session or I get kicked out or disconnected for some reason.

A: Worst case scenario, you will have to re-watch the session for CEU credit later on. Best case, you just log back in. Remember, you have to attend 75% for credit.

Q: Should I mute myself during the session?

A: Yes, yes you should!!! 😊

Q: Am I awesome for attending the HJSA's Virtual Conference?

A: Yes, yes you are!!! 😊